

# Community Engagement



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# Community Engagement

Improving the quality of life and the environment of the communities where DINANT operates is an increasingly strong commitment of the company. Every day the Company strives to maintain and strengthen the relationship it has with each of them.

For community relations, the company identified the following stakeholders:

1.

Surrounding communities within a 2km radius of the strategic business units.

2.

Communities located beyond 2km but which have been directly affected by an eventuality arising from unscheduled but foreseeable events caused by the company's operations.

3.

Communities where there is an indirect impact on biodiversity or ecosystem services on which communities depend for their livelihoods. This includes areas or resources used or directly affected by operations produced by existing, planned, or reasonably defined constructions at the time of the risk and impact identification process.

Through the members of the Social Team, who located in each of these priority communities, a constant relationship is maintained via two-way dialogue to enable community members to provide feedback on the different topics of interest.

For the implementation of this relationship, the company established the following categorization:

**High Relation:**

Communities that meet the three established criteria.

**Medium Relation:**

Communities that meet the first two criteria established and ethnic communities that are located within the municipalities where the company operates.

**Low Relation:**

Surrounding communities within a radius of 7km to 15km around the Strategic Business Unit polygon.

# Strategic Allies in the Social Management System

DINANT has defined the following as strategic allies within the social area in order to strengthen the development and sustainability of the business:



# Pillars developed in the communities



# Education, Health and Nutrition

Results for 2019 and 2020



The Education, Health, and Nutrition pillar is focused on supporting the education and health of members of the operating communities. Among the actions carried out during this period were the payments of teachers in the public education system, support for the repair and construction of school classrooms, support for the acquisition of medical equipment, and training in health issues, among others.

**The following actions were carried out in the communities during the reporting period:**

# Comayagua



## Donation of paint and materials

Donation of paint and materials for recreational parks in educational centers in the communities of El Pajonal, Agua Salada, El Porvenir, San Sebastián, Ojo de Agua, El Arrayán, Pepineros and La Plazuela.



## Student visits

to manufacturing plants.



## Donation of school kits

in the community of Pepineros and Agua Salada.

## Donation of materials for the construction of classrooms

at the José Trinidad Cabañas School and Juan de la Cruz Avelar School in the communities of Pepineros and El Porvenir, respectively.



## Donation of approximately 5,500kg of food to benefit 1,800 families

8,500 kg of sweet colored pepper, more than 3,600 liters of sanitizers such as chlorine, soap, and cleaners for families in the communities of El Porvenir, El Pajonal, La Plazuela, Pepineros, El Arrayan, Ojo de Agua, San Sebastián, Agua Salada, Palmerola.



### Cleanup operations

in La Plazuela, Las Mesas, Palmerola, Quebracho, El Pajonal, El Arrayan, Pepineros.



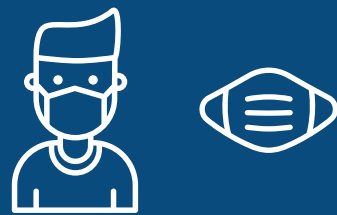
### Fumigation campaigns

in the communities of La Plazuela, Las Mesas, Palmerola, Quebracho, El Pajonal, El Arrayan, Pepineros.



### Support in student gatherings for educational and sport activities

in the communities of Ojo de Agua, El Porvenir, El Arrayan, and El Pajonal.



### Donation of biosecurity equipment and supplies such

as masks, disinfectants, and chlorine to institutions and communities by Covid-19.



### Health fairs

for employees and their families.



### Bathroom construction

in the community of San Benito for the benefit of the Arely Azucena Melara kindergarten.





### Donation of 250 school kits for the benefit of children

in the following communities: Los Langues, Los Huatales, Tierras Coloradas, Puerto Grande, La Flor, and Punta Novillo.



### Delivery of food bags to students with academic excellence

We delivered 525kg of food, benefiting 172 families in communities on the island.

## Zacate Grande



### Donation of biosafety equipment

masks and gloves for COVID-19 care in San Lorenzo Triage.



### Delivery of 5,500kg of food to benefit 1,800 families

affected by COVID 19 in the communities of Las Pilas, Los Langues, Huatales, Tierras Coloradas, Puerto Grande, La Flor, and Punta Novillo.

### Donation of 3,600 liters of sanitizers

to the health centers in the communities of Los Langues and Puerto Grande, and the Puerto Grande police station.



### Construction of a school classroom roof

in the school of the community of La Flor.





### Training on Fire Prevention

with 45 students from the José Cecilio del Valle School in the community of Los Langues.



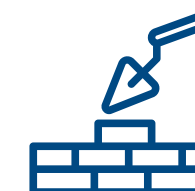
### Donation of a water storage tank and stretchers

to the Amapala Health Center.



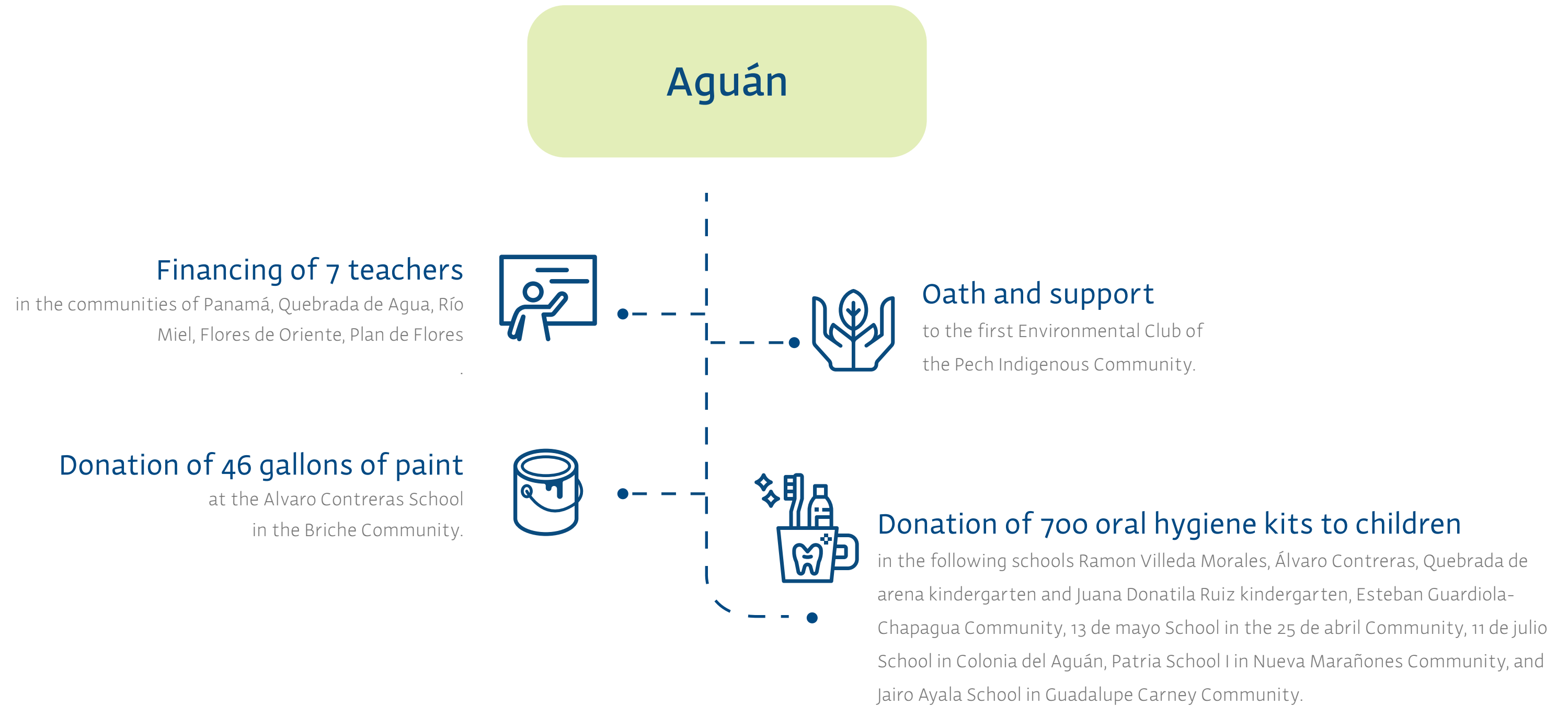
### Donation of L 200,000.00

for improvements in the facilities of the Amapala Health Center.



### Installation of a wall, door and window

in the health center of the community of Los Langues, benefiting 3,105 people.





### Donation of biosecurity equipment

for the Tocoa Comprehensive Rehabilitation Center - CRICOL, AGAT stabilization center in Tocoa; Aguán Health Center and hospitals including Quebrada de Arena/ San Jose del Cinco / San Isidro Hospital in Tocoa, and Salvador Paredes de Trujillo Hospital, and to government entities too, supplies such as overalls, surgical gowns and caps, oximeters, surgical and KN95 masks, infrared thermometer, gloves, fuel and more than 4,000 liters of sanitizers for the proper management of COVID-19. Biosafety equipment (masks and gloves) was also donated for attention at control points for COVID-19. Benefiting the communities of Plan de Flores, Chapagua, Colonia del Aguan and Limón.

### Donation of more than 12,000 kg of food to benefit approximately 4,200 families affected by COVID-19

in the communities of Panama, Isleta, Cayo Campo, Ceibita, Lempira, Col. Aurora, Col. La Unión, Col. Laureles, Salamá, Quebrada de Arena, Quebrada de Agua, El Bridge, San Jose del Cinco, Puerto Castilla, communities of Limón, Nueva Marañoses, Plan De Flores, Agua Amarilla, Colonia Del Aguan, Chapagua, Marañoses Viejos, 25 de abril, Rio Miel, Planes, Flores de Oriente and Guadalupe Carney and donation of food to shelters for families affected by Hurricane Eta and Iota.



### Recreational activities

for the Children's Day Celebration to more than 600 children at the Luz de España School in Quebrada de Agua and the Eden School in the community of Quebrada de Agua y Panamá respectively, also in the education centers of the communities Río Miel, Planes, Plan de Flores, Flores de Oriente, Chapagua, 25 de abril, Colonia del Aguán, Marañoses Nuevo.



### First aid training

in schools in the communities of influence.



### Support with more than L 90,000.00

for the repair and maintenance of the road in the Limón Community.



### Donation of 4,000 liters of sanitizers

benefiting the following health centers In Limón, 25 De Abril, Triage in Limón, Regional Health Center (Triage Trujillo), and Flores De Oriente Health Center.



**Donation of food for a soccer tournament**

with young people at social risk in the Limón Community.



**Financing of reinforcement activities**

for the benefit of 180 young people for their participation in mathematics contests.



**Donation of first aid kits**

to schools in communities of influence.



**Construction of a classroom**

at the Ruben Antunez School in the community of San José del Cinco.



### Financing of 5 teachers

in the communities of El Astillero, Retiro, Matarras, Sombra Verde, and Flores de Lean, benefiting 300 children annually.



### Recreational activities for the celebration of Children's Day

to more than 180 children in education centers in the communities of El Retiro, Materias, Flores de Leán y Sombra Verde

## Leán



### Donation of paint

for 2 schools in the communities of Arizona and Astillero.



### Fumigation and home cleaning campaigns

were carried out in conjunction with the health department for the benefit of the communities of Astillero and Arizona.



### Payment of medical personnel

who attend 2 Health Centers in the communities of Arizona and Ceibita Way; in 2019 and 2020, more than 5,000 people, will be benefited.



### Donation of 250 oral hygiene kits

to children in the communities of El Astillero, Eden, Matarras, Arizona, Nueva Go, and El Retiro.



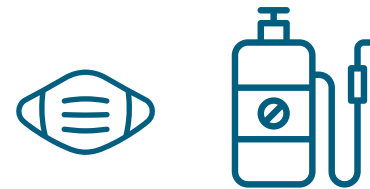
### Establishment of 2 control points

and the temporary hiring of 6 nurses with the Mayor's Office and communities to prevent the spread of COVID-19.



### Donation of more than 6,000kg of food benefiting more than 2,000 vulnerable families

by COVID-19 in the communities of Nueva Florida, Matarras, Eden, Retiro, Astillero, Mezapita, Mezapa, Hilamo, sombra verde, Rosita, Cayo Venado, Ceibita Way, Flores de leán, Paris de leán, Sisama, Hicaque, Zoilabe, Jazmin and shelters affected by ETA and IOTA.



### Delivery of Biosafety equipment

for the benefit of more than 10 communities of the Municipality of Arizona and Esparta in response to the COVID-19 pandemic.



# San Pedro Sula



## Infrastructure repairs

at Jesús Alberto Navarro School, Arenales Community in San Pedro Sula.

## Support in educational activities

sports, and student gatherings.



## Visits by university students

to the manufacturing plant.

## School Kits donation

for low-income children in the community of Ocotillo.



## Fumigation campaigns

in Gavión and Arenales village.

## Donation of food

to different NGO's and foundations



## Cleanup operations

in Arenales Village.





### Donation of handicraft materials

to the Outreach Centers of the National Foundation for the Development of Honduras (Funadeh) for the benefit of youth at social risk.



### Volunteering activity for the donation of food

home care products, and toys for children and low-income families in the area of San Pedro Sula.



### Training on road safety

to prevent motorcycle accidents with the support of the National Directorate of Feasibility and Transportation.



### Donation of more than 5,000kg of food

and approximately 3,500 liters of sanitizers to benefit 1,800 families in the communities of Bordo Gavión, Nueva Inversión, Nuevo Paraíso, Cablotales, among others.

# Environmental Sustainability

Results for 2019 and 2020

The purpose of the Environmental Sustainability pillar is to develop actions that promote environmental protection. Within this framework, training activities, reforestation days, recycling workshops, among others, are carried out in the different communities.

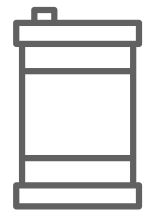
**Actions carried out in the communities during this period:**



## Comayagua



Talks on Environmental Management.



Donations of barrels, ramps, mesh.

for recreational parks in communities.



### Donation of trees and reforestation

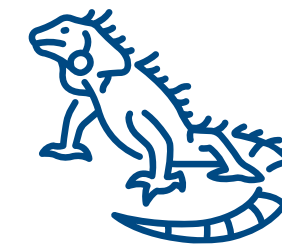
Activities carried out in El Pajonal, El Porvenir, San Sebastián, Ojo de Agua, El Arrayán, Pepineros and La Plazuela.



### Waste stations

in the schools of the communities of El Pajonal, El Porvenir, El Arrayán.

## Zacate Grande



### Release of 2,000 green iguanas

in 2019 and 2020, conducted in-house with conservation center staff.



Sensitization on flora and fauna protection.



Reforestation days.



### Recycling workshop

Activities carried out in Isleta, Ceibita, Cayo Campo, Lempira, Colegio Héctor Hernández, Colegio Laureles, Panamá Salamá, Quebrada Arena, Quebrada de Agua, El Bridge and San José del Cinco.



### Oath and support

to the first Environmental Club of the Pech Indigenous Community.

## Aguán



### Training to 184 community leaders

related to the care and protection of the environment through brochures and audiovisual material shared electronically.



### Training on water care, water management, and conservation values

in the communities of Plan de Flores, Flores de Oriente, and Río Miel.



### Support in beach cleaning

in the Municipality of Trujillo.



### Protection of the area's biodiversity

with 5,000 ha of protected forest.



### Environmental signs placement

to protect the Guaymoreto Lagoon



### Farallones Wildlife Conservation Center.

## Leán y San Pedro Sula



### Planting of 2,300 trees

(mesh-mesh, wild red apple, Acacias, teak) in a reforestation day in the Arizona micro-watershed, Finca Manga Sierra, Finca Arizona, Ceibita Way with the Environmental Management Unit.



### Recycling activities with children from 5 Beneficiaries schools

Rafael P. Ponce (Astillero), Francisco Morazan (Retiro), Luis Landa (Matarras), Jose T. Cabañas (Flores de Lean), Wil Renan Diaz (Sombra Verde).



### Talks on environmental management

(waste classification) and saving natural resources in Aldea Arenales.



### Donations of barrels,

ramps, plastic bags, cardboard boxes to Outreach Centers of the National Foundation for the Development of Honduras (FUNADEH).

### Donation of trees and reforestation

of 1,000 trees of different species in the Ocotillo sector.



# Community Development

Results for 2019 and 2020



Within the framework of the Community Development pillar, the company implements actions aimed at benefiting and improving the quality of the inhabitants 'life of the communities where it operates.

During this period, the following actions were implemented:

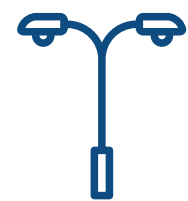


## Comayagua



### Parental School in topics such as:

leadership, supporting our children in their schooling, responsible parents, values, human rights, teamwork, limits, and discipline, exercising our rights.



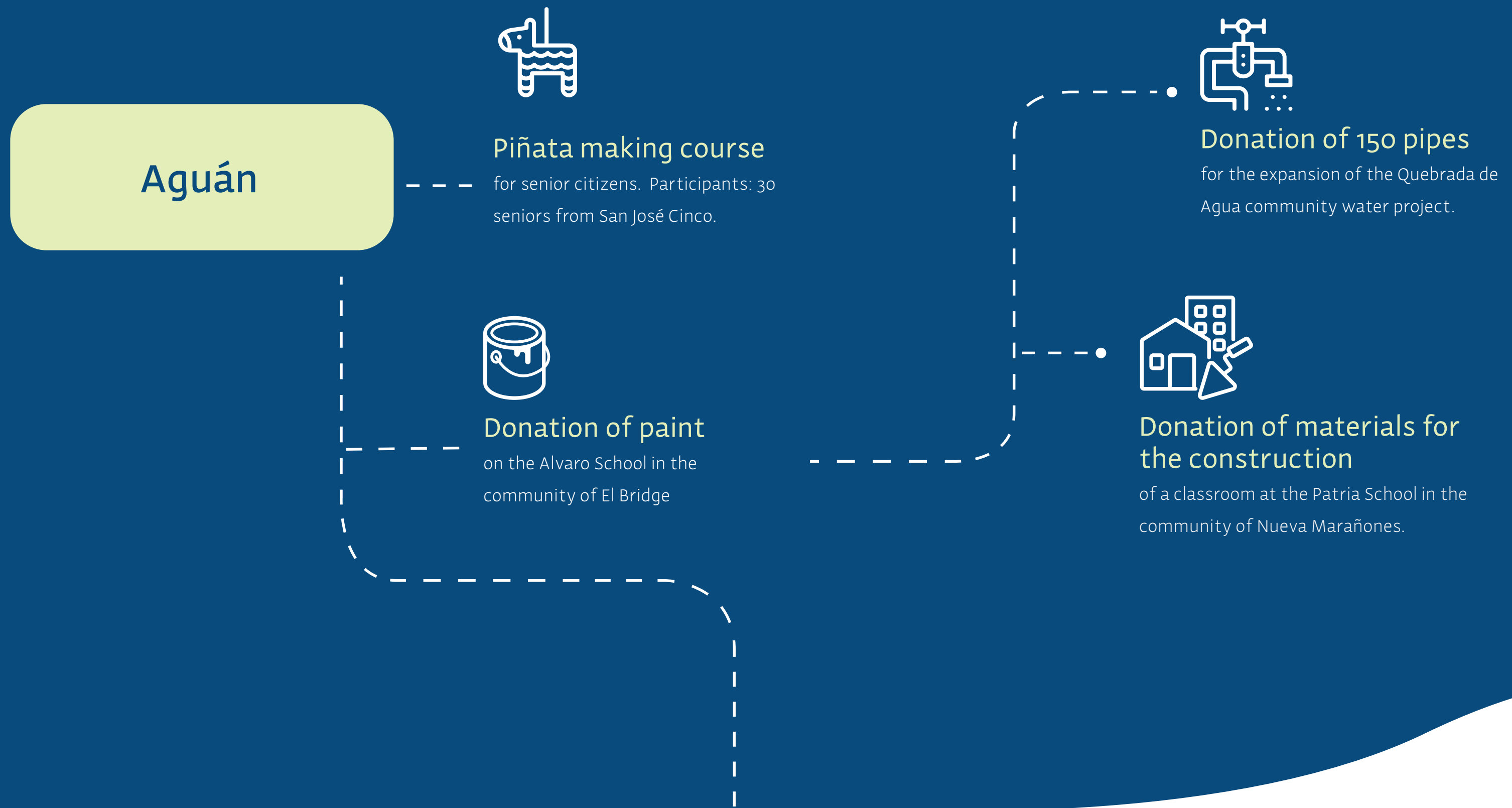
### Donation of lighting lamps

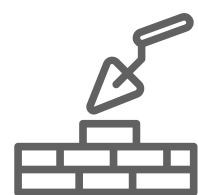
for the communities of El Porvenir and El Pajonal.



### Donation of 120 barrels and pallets

to 112 corn and bean producers in the community of El Porvenir.





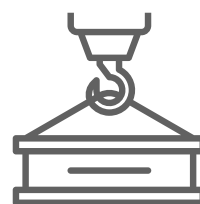
**Bathroom construction**

at the 11 de Julio School in Colonia del Aguán.



**Donation of L 340,000**

in construction materials benefiting the community of Limón for the building of dressing rooms.



**Machinery work payment**

for the cleaning and expansion of the municipal crematorium in Trujillo

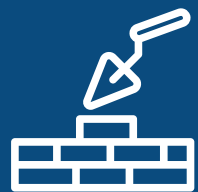


**Donation of 780 gallons of fuel**

for street repair and maintenance in the municipality of Limón, benefiting the municipalities of Iriona, Limón, and Bonito Oriental.

## Leán y San Pedro Sula

Support in the construction of the Borda de Paso a Florida.



### Maintenance of streets and bridges

in the communities of Nueva Florida, Matarras, Edén, Mezapita, Mezapa, El Retiro, Hilamo and El Astillero.



### Donation of L 75,000

for the purchase of a fire truck for the municipality of Arizona.



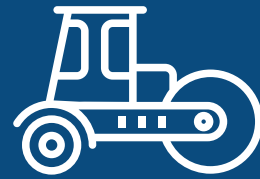
### Donation of fuel

for fumigation of 2,300 homes in the Municipality of Arizona.

### Maintenance of bridges

Bailey Leán y Bailey Hilamo, Communities Benefited: Hilamo, Matarras, Edén, Las Lomas, El Retiro, San Jose De Texiguat, Mezapa, Nueva Florida, Mezapita.





### Street maintenance

Communities benefited: Hilamo, Matarras, Las Lomas, El Retiro, San Jose De Texiguat, Mezapa, Nueva Florida, Mezapita, Ceibita Way, Jazmin, Flores De Lean, Paris De León among others.



### Donation of 200gl of Diesel

to the Arizona City Hall for León street maintenance.

## San Pedro Sula



Maintenance and cleaning of streets in Arenales Village



### Donation of fuel

for fumigation of 1,000 homes in Arenales Village.

### Crafts and event decoration course

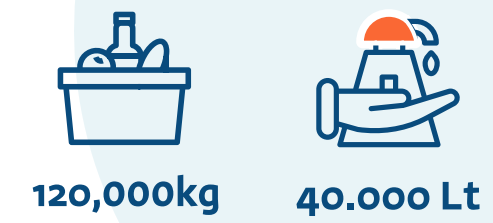
motivational workshop, creative use of time with 114 participants from Arenales Village.



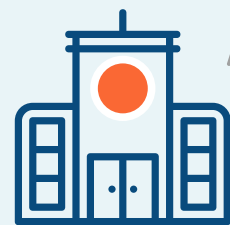
# Social investment summary



**Salary payment for 12 teachers**  
from the public education system in 9 communities in the Lean and Aguán Valleys, a program that began in 2007, benefiting more than 4,500 children to date.

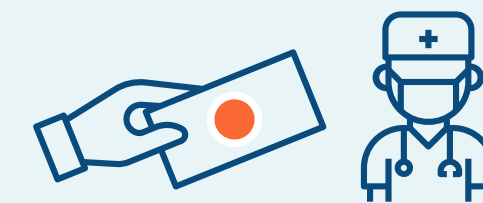


**During the COVID-19 pandemic, more than 120,000kg**  
of food and 40,000 liters of sanitizers were donated to benefit more than 70 communities located at the operation sites in Honduras.



**Repair of educational infrastructure**  
in high-influence communities where the company operates.

**Maintenance of streets and bridges**  
in the communities of influence of the company



**Payment of salary to medical personnel**  
to benefit communities in the Lean Valley, achieving more than 2,000 medical attentions annually.

# Corporate Volunteering

The company's volunteer program aims to strengthen the involvement of all employees voluntarily in different activities that can contribute to building a more honest, supportive, and sustainable world to create social value together with the local communities in each operation site.

During the year we carried out activities such as:



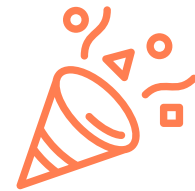
Reforestation days



Repair and painting of school classrooms



Cleaning days



Celebrations of special days




Sports tournaments



**For the year 2019 4,005 volunteer hours were achieved, with the participation of 430 employees.**

# Community Grievance Mechanism

At present, local communities have the following mechanisms available to communicate their complaints, concerns, requests, and suggestions:

 Mailboxes located in common areas of high-influence communities, like grocery stores, community centers, among others

 E-mail address

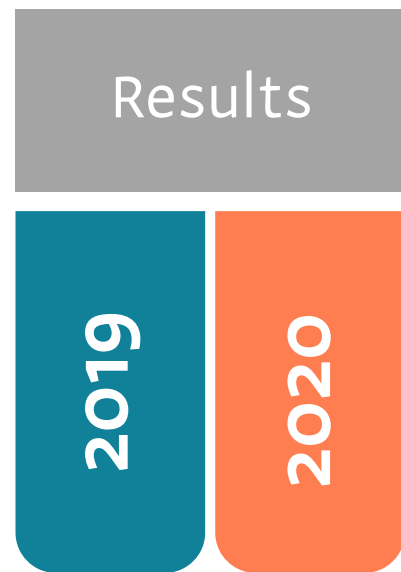
 Web Page

 Direct contact with the social liaison



The company operates Grievance Mechanisms to promote and strengthen relations with the communities where it operates.





SITE	Request	Claim	Tip	Recognition	Complaint	Estatus
Comayagua	1 0	1 0	0 0	2 0	0 0	Closed
Aguán	0 0	4 1	1 0	0 0	0 1	Closed
Leán	4 2	3 2	0 0	0 2	1 2	Closed
SPS	1 0	6 0	0 0	3 3	0 0	Closed
TOTAL	6	14	1	5	1	
	2	3	0	5	3	

# Training in the Communities



“ Year after year, in addition to the topics related to the Social Management System such as the Sustainability Policy, Community Grievance Mechanism, Social and Environmental Impact Study, among others, the social team provides training to community leaders to raise awareness and socialize topics of general interest that can contribute to their capabilities for the development of each of their communities. ”

# Among the topics taught were:



Community Grievance Mechanism



Corporate Sustainability Policy



Care and rational use of water



Waste sorting workshop



Human Rights



Road Safety/ Defensive Driving



ESIA and HCV socialization



Community consultation workshop



School Gardens



Interpersonal Relationships



Values



Piñata making workshop



Motivational workshop



Human Relations



Talk on breast and childhood cancer prevention

# Training Summary

Summary year 2019		
TRAININGS	TOTAL	%
Female ♀	2,177	53%
Male ♂	1,907	47%
Total participants	<b>4,084</b>	100%
MHT*	<b>8,565</b>	

Summary year 2020		
TRAININGS	TOTAL	%
Female ♀	1,561	26%
Male ♂	4,368	74%
Total participants	<b>5,929</b>	100%
MHT*	<b>6,379</b>	

\*MHT, Man-Hours of Training